# **Supports for**Online Learners





# **Student Support Services**

#### Online Induction



We encourage online students to attend our Induction event on campus, but if you can't attend, it is broadcast live online and available to watch back. The event gives students the chance to meet lectures and classmates and visit the impressive on-campus teaching facilities and support services that are available to all IT Sligo students.

#### **Online Student Advisors**



Supporting students throughout their learning journey is part of the Online student advisors role. Helping with administration, access to course materials, exams and assessment queries can all be supported by this team.

#### **Yeats Library Services**



As an online learner, you have full access to subscriber and curated information resources, services and support. Students are encouraged to avail of the many academic research tools including guidance on how to develop valuable researching skills.

Find out more at https://libguides.itsligo.ie

## **Maths Support**



Many capable students experience difficulties meeting the required standards in Mathematics. The IT Sligo Maths Support Centre offers both on-campus and online students the opportunities to get one-to-one tutoring throughout the semester. This confidential service is tailored to the individual's needs. Find out more at www.itsligo.ie/maths

# **Academic Writing**



Whether you are starting out or returning to third level education, students can avail of free advice and support on all aspects of academic writing to support the online learner with assignments, projects or report writing, some of which are part of the course work. Find out more at www.itsligo.ie/writing

#### **Learning Supports**



We encourage all students to avail of a free 15min online assessment tool, available at https://www.itsligo.ie/student-hub/student-profiler/which provides immediate feedback on strengths, challenges and support services available before embarking on your learning journey.

## **Disability Support**



Any student with a disability can avail of the Disability Support Service. This service is committed to empowering students to achieve their academic and vocational goals in an inclusive learning environment. This service is free and confidential to all students who choose to register. Supports include assistive technologies, exam accommodations, extra tuition etc. Students with a print disability (visually impaired, blind, dyslexia, physical disability) can be referred to NCBI to access books in PDF, Audiobook, large print or braille output.

All students can access assistive technology assessment and support through the Assistive Technology Education Specialist.

### **Health & Wellbeing**



The Student Counselling Service at IT Sligo is a confidential student support that is available free of charge to all registered IT Sligo students. Mental Health is an important part of all of our lives. At different times we may face various challenges relating to our Mental Health. Online students, who cannot attend the service in person for appointments, can avail of online and phone appointments offering the provision of psychoeducational support, rather than therapy. Information and resources relating to Mental Health and the Student Counselling Service can be found at www.itsligo.ie/student-hub/health-services or by emailing studentcounsellor@itsligo.ie

#### **Assessments & Examinations**



Assessments in the forms of quizzes and assignments are used to gauge students understanding of a topic throughout the semester.

Examinations take place at the end of each Semester. IT Sligo Online students can attend exam centres in Sligo, Dublin, Cork or remotely via online proctoring. Online examinations are monitored and supervised virtually.

Additional supports, such as screen reader, extra time, scribe, small venue etc, are available and arrangements can be made via the IT Sligo Access Office.



# CONTACT

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