Resetting your password

1. In your web browser go to https://password.atu.ie

2. Enter your ATU account details under email

Get back into your account

Who are you?

To recover your account, begin by entering your email or username and the characters in the picture or audio below.

Email or Username: *

Example: user@contoso.com or user@contoso.com

Enter the characters in the picture or the words in the audio: *

Next | Cancel

Enter your ATU email account ie studentno@atu.ie

Enter characters

Click on next
3. Select authenticator app (if you have it installed) or your private email account for verification code.

4. Enter verification code.
5. Enter new password and finish

Enter your new password (must be 12 characters or greater) confirm new password and click on finish