Amplifying the student voice through equity, diversity and educational innovation
Background

There is no labels in UDL. There are only fabulous amazing students with different levels of variability.’

Katie Novak
Enabling student success is a key strategic priority of the National Forum. The National Forum understands student success as more than access, progression and completion rates. Helping students to achieve success and attain a quality educational experience is the responsibility of everyone in higher education.

National Forum For the Enhancement of Teaching and Learning in Higher Education
The goal of developing the academic student success portal was to create and implement an institute-wide, holistic, integrated approach to student achievement and tackle barriers to student success.

The project was developed with the goal of intensifying early engagement with student supports and resources specifically aimed at supporting students that had previously failed an APA (Accredited Product Advisor) or a CIP (Certified Insurance Practitioner) module.

The resource also aimed to provide students with information and learning materials that they would need to assist in settling into distance learning with The Insurance Institute.
Student fails exam

- Receives comms and access to feedback (option to mail or talk to the team available to discuss next steps)
- Registers to re-sit

Access to dedicated study support area

- Access to content & up to date supports
- Gains access to supports on connect

Study Skills; testimonials from other students, motivational support

- Time Mgt; plan and prepare for next exam, what to do differently
- Attend tutorials, test knowledge with Quitch and mini mocks, Q&A
Academic Student Success Portal

• Different days, different times
• Have more than one webinar a week
• Change the time from lunch time as this doesn't suit some members
• Recording the webinars with a quiz at the end so members can get their CPD
• Evening online lectures
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References


